



INNOVATIVE PC Data Acquisition and Collection Solutions

LANpoint MOBILE Terminal Emulation Software QuickStart Guide

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License Type:	Software S/N:
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The Software Serial Number (S/N) is required when obtaining Software Authorization Code – see instructions inside for further information

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INSTRUCTIONS

Getting your terminal emulation software configured and running is as easy as 1-2-3. Just follow these three setup steps for configuring the terminal and setting your IP addresses.

Before you start, you may want to note the terminal's hardware address (MAC) address and contact apps_eng@lanpoint.com, or call Intelligent Instrumentation Application Engineering for an authorization code. See Step 3C and FAQ#1 below for more information. You can use the terminal emulation without an authorization code, in evaluation mode any time. It will have an extra "nuisance" message and will time-out every 30 minutes, but it is a full-featured install in every other respect. See FAQ#5 for instructions to un-install the terminal emulation software.

Step 1 – Setup the hardware

- A) basic instructions are in the terminal manual set downloadable from LPM_Manuals.zip at www.lanpoint.com/handheld-barcode-terminals.html. You'll need at least:
 - 1) a LANpoint MOBILE data collection terminal with RF Ethernet option
 - 2) your network with RF Ethernet Access Points, and a host computer.

Step 2 – Set the IP address, configure the scanner, and install the Terminal Emulation Software

- A) set the terminal's IP address according to instructions found in the *LANpoint MOBILE Quick Reference Guide* (downloadable at www.lanpoint.com, as mentioned in step 1).
- B) Configure the scanner (if so equipped) for the correct suffix (PostAmble) – usually *Enter* for VT emulation, *tab* for 5250 and 3270 emulation. The configuration utility is `\Program Files\LANpoint\SuperWedgeConfigMgr.exe`. Be sure to do a *File/Save* (to any name file) when you are done. Be sure a shortcut to SW.exe is in the startup folder.
- C) run the program `\Program Files\LANpoint\twinclient\install.exe`. When the install window opens, click on the button to install the terminal emulation type of your choice, or press the corresponding Function key (F1 = VT/HP; F2 = 3270; F3 = 5250, F4 = remove emulation software, etc). Verify that you wish to install the software and the appropriate files will be copied as necessary, and a success message will be displayed.
- D) reboot the terminal by pressing F6 (or clicking the Reboot button on the install screen). A time/date screen may appear after reboot. Set the time/date and you will then see a screen that shows "TwinClient TN xx". This is the initial terminal emulation screen. You may have to **touch the touchscreen** to bring the program 'focus' onto the terminal emulation program.

Step 3 – Terminal Emulation Configuration – assign Host IP address(es)

- A) at the "TwinClient TN xx" screen, press shift then press 'C' on the terminal's keyboard. This takes you into the emulator's configuration menu.
- B) highlight "Edit Server/Host IPs" and hit enter. You will see a host name and the cursor will be positioned for you to enter the host computer's IP address. Enter this value and hit enter. At the prompt for Port (number), enter the port number (usually 23 for telnet sessions) and press F3 to save the changes. Note that you can enter another host address (up to 4) by hitting the Enter key after entering the port number, if you wish. This is for automatic failover protection, in case you have a secondary host to connect to.
- C) arrow down (**numlock then 8, NOT shift-8**) to "Edit License Key" and press enter. You will see a hexadecimal MAC address like 000B6Cxxxxxx. This MAC address is required when you contact Intelligent Instrumentation for the authorization code. Enter the code and press F3 to save. The code must be entered exactly, with capitalization and dashes.
- D) arrow down to the "Exit to OS" selection and hit enter to save the configuration.
- E) go to control panel and select Keyboard. Set the keyboard type to match your terminal emulation type (i.e. VT100/VT220).
- F) reboot the terminal by running the program 'restart'. Press 'Yes' to confirm.
- G) When the "TwinClient TNxx" screen is shown, press the Enter key to attach to your host.

FREQUENTLY ASKED QUESTIONS

NOTE: Some of the FAQ's mention running a program or utility like the *WordPad.exe* text editor. To get to other programs, utilities and any of the basic functionality of the terminal, you will need to exit the terminal emulation software as described in FAQ#5 below. Then you will see the Windows CE desktop and toolbar that is very familiar to desktop PC users.

Frequently Asked Questions – Startup and Shutdown

Q1: My terminal shows a “Recoverable error” message upon startup of the terminal emulation software, and also exits the emulation functions every 30 minutes. What’s going on?

A1: For demonstration and evaluation purposes, the terminal emulation software has the capability to run in evaluation (unlicensed) mode. The symptoms described are what is seen when there is no valid “authorization code” known to the emulation software. Contact Intelligent Instrumentation for the assignment of an authorization code. You will need the software serial number affixed to the cover of this document. Then follow the installation instructions, step 3C above.

Q2: After I reboot the terminal, a date/time dialog is shown and I set the date/time and exit. When the terminal emulation starts, the keyboard and scanner are dead. What’s going on?

A2: The ‘Focus’ – that is, the program that is in Windows’ foreground, is not re-set to the terminal emulation program. Simply touch the screen to bring the focus to the terminal emulation program and everything should work as normal.

Q3: You have mentioned manuals several times, but I don’t find some of the manuals in the product package I received, and I don’t see them on the price list. Where can I get these manuals?

A3: The manuals for the terminal can be downloaded at www.lanpoint.com/handheld-barcode-terminals.html. The detailed documentation for the TwinClient Terminal Emulation software is downloadable at <http://www.connectrf.com/Documents/generic.win.pdf>.

Q4: You have mentioned the internet for downloads several times. What if I can’t download for some reason?

A4: Just contact our technical support people by phone, email, or FAX and we will be glad to get you whatever you need in a format that you can easily use.

Q5: Several answers and the appendix have said that I should edit files on the terminal. It’s always running the terminal emulator, so how do I do that?

A5: There are many ways, but the quickest way is to use *WordPad.exe* on the terminal. To do this, exit the terminal emulation software. Go into the configuration menu (see step 3A and #D in the installation instructions above), and scroll down to the “exit” selection. This will exit you to the Windows CE operating system’s desktop where you can run *Wordpad.exe* from the *Run* or *Programs* selection under the *Start* menu, or find it through the “My Computer” icon.

Q6: I’ve installed the terminal emulation software to evaluate it. Now, how do I un-install it?

A6: Exit the terminal emulation software to the desktop environment (see FAQ#5), then run the install program again, choosing the “Remove Terminal Emulation” (F4 key) selection. Then reboot the terminal.

Frequently Asked Questions – Configuration

Q10: I don't want to stop work if my host is down. Is there a way to attach to a secondary host if the primary one is down?

A10: Yes, you can define up to 4 different hosts. In the configuration menu (see step 3B above), you can define multiple hosts. When the emulation software begins to run and there are multiple hosts defined, the user will be asked which host to connect to.

Q11: I purchased VT220 emulation, but what would really work better is HP700 emulation (or VT100 emulation). Do I have to purchase something different?

A11: No, you do not have to purchase something different. Use *WordPad.exe* to edit the file called `\Program Files\connect\tnvt`. Find a line that says "emul=vt220;" and change it to "emul=hp700;" (or "emul=vt100;") and re-boot. That's all there is to it.

Q12: Can I use DNS rather than having to hard-code IP addresses?

A12: Yes. Simply use IP address 0.0.0.0 when configuring the host IP address. Be sure to specify the host name! You can do this by using *WordPad.exe* to edit the file `\Program Files\connect\power.net`, changing the host name from "Primary Host" to your host's name.

Q13: The telnet information on my host lists the device name for the attached terminal as "EmulDev". How can I make this more meaningful for our network support personnel?

A13: The quickest way is to use *WordPad.exe* to edit the file `\Program Files\connect\tnenvcom.cf`. Change the line "DEVNAME=EmulDev;" to "DEVNAME=xxx;" where xxx is your desired device name.

Q14: Some of the warning or error messages should be accompanied by an audible warning and remain displayed for a longer period of time. What can I do about this?

A14: You can use an editor to modify the file on your terminal called `u_msgs.txt`. You can find the format of this file at <http://www.lanpoint.com/te-dev-site.html#1709>, where you can also find a description of the meaning of the messages.

Q15: When the terminal first starts, I see an "AirLoad" dialog open, then a dialog that is titled "Enter Server IP Address". I enter my host server's IP address here but it doesn't seem to have anything to do with that server. What's going on?

A15: This is not for your host application server. This dialog is to identify the "Airloader server" PC that is part of the advanced "Airloader" feature. Use *WordPad.exe* to edit the file called `\Program Files\connect\tnconfig.txt` and change the line that says "RunAirloader=1;" to "RunAirloader=0;". Airloader is an advanced feature for automatically updating terminals with configuration and program file updates. If you want to activate Airloader, you may purchase a license for it. See FAQ#22.

Q16: I see the task bar at the bottom of the screen and would rather see more lines from the application screen. Can I use the whole screen for the application screen by not showing the task bar?

A16: Yes. Use *WordPad.exe* to edit the file called `\Program Files\connect\tnconfig.txt` and change the line that says "HideTaskBar=0;" to "HideTaskBar=1;"

Q17: I want the keypad to have an overlay with key legends specific to my VT emulator. How do I get that?

A17: At the time you order the LANpoint MOBILE terminal, specify, via the model number, which overlay you want. If you make the decision later, you will have to special order the overlay and there will be an additional charge.

Frequently Asked Questions – Keyboard & Display Re-Mapping, Advanced Features

Q20: I've got an application for which I want the tab character to be mapped to the F4 key. Can this be done easily?

A20: Yes, keyboard re-mapping is supported by the emulation software. It is beyond the scope of this QuickStart Guide. Contact Applications Engineering at Intelligent Instrumentation, Inc, or see the documentation for the Twin Client software, downloadable at <http://www.connectrf.com/Documents/generic.win.pdf>. This functionality (as well as display re-mapping – a.k.a. “screen scraping” - and many of the other advanced features) requires the Windows-based utilities to be downloaded and installed from <http://www.lanpoint.com/te-dev-site.html#1708>.

Q21: I'd like larger text on the LCD screen. Is it adjustable?

A21: Yes. You can adjust the size of characters displayed. Use *WordPad.exe* to edit the file called *\Program Files\connect\tnvt.cf*. Find the line in the file that reads “font_size=12;” (the default font size) and change it to be “font_size=xx;” where xx is the font size, then reboot the unit. Font size 8 and below is not recommended, as it is difficult to read. Font size modifications change the number of lines and characters per line that can be displayed, of course. Here is a sampling:

Font size	Number of lines x characters per line
10	30 x 18
16	20 x 13

Q22: I want to use some of the advanced features of the terminal emulation software. I've downloaded the utilities from Intelligent Instrumentation's website - <http://www.lanpoint.com/te-dev-site.html#1708> - and configured all the files as I want them. Now, what's the easiest way to get them to the terminal?

A22: ActiveSync is a good way to do this – see the LANpoint MOBILE Quick Reference Guide for instructions. Airloader is another very good way to do this. The terminal emulation software comes with an automatic configuration process called Airloader. Airloader can automatically attach to the Windows PC that you used to configure your files and copy all the appropriate ones to the terminal next time it reboots. It is beyond the scope of this document to describe the steps necessary to do this, but it is simple and quick. Give Applications Engineering a call and we'll be glad to explain how to activate this feature.

Frequently Asked Questions – Troubleshooting

Q30: The wrong characters show-up when I use the keyboard. How do I get the characters that are on the keyboard overlay?

A30: In the Windows CE OS (exit the emulator as in FAQ#5 above), go to control panel and select *Keyboard*. In the pop-up dialog under the Type tab, select the keyboard type that matches your terminal emulation type (*VT100/VT220*, *TN5250*, or *TN3270*) and press *OK*. Run the program *Restart* to save the settings and reboot the terminal.

Q31: When I'm using my emulator, I don't see my regular logon prompt – the screen is blank or only shows portions of some logon messages. How do I log onto my host?

A31: If you see a familiar part of your logon screen, you may be able to solve this as described in FAQ#32 below. If you are not seeing a connection to your host, check to see if you can see a session starting on port 23 (or whatever telnet port you specify in the *power.net* file or the configuration menu – step 3B above); AS400 hosts must have a “5291” device defined (usual AS400 default has this – yours may be disabled). This and other tech notes are on the product diskette, our web site www.lanpoint.com, or you can contact Tech Support.

Q32: I see only part of a user prompt on my terminal’s LCD screen. It looks like the screen has shifted to the right, showing only the last part of the prompt. What’s going on?

A32: This is due to special functionality built into the software. Basically, the emulator can be set so that the terminal’s LCD “window” is at a fixed position on the full terminal screen, or allowed to move with the cursor. As such, it may shift the LCD display somewhere you do not wish it to be. Use *WordPad.exe* to edit the file called *\Program Files\connect\tnvt.cf* to be sure it has the line “quad=off;” within it. Other values you can try include “quad=on;”, “quad=lock;”, “quad=hard;”, and “quad=soft;”.

Q32: I’m getting an “NCU packet error” message, and the terminal does not seem to connect to my host. Why doesn’t it work?

A33: In the emulator’s “Edit Functions” configuration menu (see step 3A-C above), arrow down to the “Switch Modes” menu selection item and hit enter. This will change the mode message to “Switched to TNClient Mode” instead of “Switched to Server Based Mode”. The TNClient mode connects directly to your host rather than through a pre-processor.

Q34: I see a DNS error message and I don’t want to use DNS. How can I fix this?

A34: See also FAQ#12. You have a host IP address set to 0.0.0.0. Change this to the correct IP address for your host. The value in the host name field is not important with a hard-coded host IP address.

Q35: I have one host that I connect to, but made a mistake and did not press F3 when configuring my host IP address and port number. The menu asked for the next host, at which time I pressed F3 and saved the settings. Now I have a backup host with IP address 0.0.0.0 that I can’t seem to get rid of. The emulator asks which host to connect to every time it begins execution. What do I do now?

A35: You can use *WordPad.exe* to edit the file called *\Program Files\connect\power.net*. See Appendix A below. Remove the second host line. Another way to do this is to press F9 while in the configuration menu, which clears out the entire *power.net* file and allows you to start over again.

Q36: I have a user who says the arrow and delete keys don’t work on data in a field shown on the screen – the cursor won’t move past the first character in the field with the arrow key, and the delete key does nothing. He has to type over the entire string of data to replace one character that is in error. Does it have to act this way?

A36: This happens after you leave the field (say, tabbing to the next field), and then noticing the erroneous data, or when some data is re-displayed by the host. You can change this by editing the *tnvt.cf* file and changing the line that says ‘dflt_d=off;’ to ‘dflt_d=on;’.

Q37: The scanner does not work on the terminal. What is wrong?

A37: The program *SuperWedge* must be running. Put a shortcut to, or a copy of, *\Program Files\LANpoint\SW.exe* in the *\Windows\StartUp* folder.

Q38: After I scan a barcode, the cursor does not move to the next field. How do I fix that?

A38: Use the program `\Program Files\LANpoint\SuperWedgeConfigMgr.exe` to set the suffix (called *Postamble* in the dialog window) to the correct character – usually *Enter* or *tab*. When done, press *File/Save* and give a configuration filename - any name will do.

APPENDICES

Appendix A – Manually Editing Configuration Variables

The terminal emulation software supplied by Intelligent Instrumentation for the LANpoint MOBILE data collection terminal communicates to the host system via TCP/IP. The host's IP address is stored and retrieved from an ASCII file named *power.net*.

For full operation, the software requires an Authorization Code that is assigned based on the terminal's MAC address. This eliminates an initial "nuisance" message and removes a 30-minute time-out limitation. This code is unique and is keyed to the MAC address of the unit's integral Ethernet MAC address. The authorization code is stored in an ASCII file, called *crfauth* (no extension).

Many configuration variables are also stored in a file called *tnvt.cf*. Do not change any of these variables with a text editor unless specifically instructed to do so.

These ASCII files all reside in the folder `\Program Files\connect\`. They are modified by the configuration menu within the terminal emulation software, or may be edited with any standard file editor such as *WordPad*.

If you intend to use the *WordPad.exe* text editor, you may have to exit the terminal emulation software to access it. Those instructions are given in FAQ#5 above.

POWER.NET

The contents of the file `\Program Files\connect\power.net` look something like the following.

```
198.182.118.169,23,Primary Host;
```

There are 3 fields, comma-delimited. There are no spaces except perhaps in computer name.

The first field is the IP address of the host where the client terminal will attach. The second field is a valid host port number - 23 is standard for a Telnet session. The third field is the host computer name that you make up to easily identify the host, or the host name if DNS is used. A semicolon terminates the line. Additional lines, up to 5 total, can be added for backup hosts.

CRFAUTH

The terminal authorization code may be edited manually. Contact Intelligent Instrumentation apps_eng@instrument.com, or call 1-800-685-9911 for a valid code. You will need the software serial number on the cover of this document in order to have an authorization code assigned.

The codes are related directly to the MAC address for proper activation, so e-mail is the preferred method to reduce errors. Also provide the terminal emulation software serial number(s) for each authorization code requested.

A unique authorization code will be assigned for each MAC address you provide. It must be edited into `\Program Files\connect\crfauth` (no filename extension) exactly as specified – capitalization and dashes included.